

PGR Progression/Completion Officer



Reference: 0471-24

Grade: 7

Salary: £30,505 to £35,880 per annum, depending on experience

Contact Type: Fixed Term (12 Months) – Maternity Cover

Basis: Part Time 29.2 hours/4 days per week (0.8 FTE)

Job description

Job Purpose:

To manage end-to-end processes for postgraduate research (PGR) student support and progression on all research degree programmes at Aston University, including processing of supervisory meeting reports, annual progress monitoring reports, Qualifying Reports, thesis submission and viva reports and outcomes, as well as dealing with extension and leave of absence requests and enquiries current PGR students and their supervisors.

Main duties and responsibilities

- ► To respond in a professional, authoritative and efficient manner to enquiries regarding a range of progression issues from current PGR students, supervisors and other colleagues.
- ▶ To process supervisory meeting reports, annual progress monitoring reports, appointment of examiners forms, thesis submissions and viva reports in line with established regulations and procedures.
- ▶ To manage the viva process, including pre- and post-viva paperwork.
- ► To process requests for extensions to submission deadlines and for Leaves of Absence, including those requiring Waivers of Regulations.
- ► To work closely with College Directors of Research Degree Programmes and other relevant College staff to expedite progression issues.
- ▶ To represent the Graduate School at College Staff Student Committees.
- ► To produce reports on student progression for College Research Committees and other management information and data reporting relating to progression, including representing the Graduate School on the University's data quality management forums.
- ► To contribute to the development, implementation and continuous improvement of systems for managing progression and student support processes in line with regulatory changes and university policies.
- To provide expertise and to train other members of staff on a specialist area: e.g. on SITS, data reporting etc.
- To represent research degrees on relevant University committees and working groups.
- ► To work with the CSS team in improvements to SITS/MAP and other systems relating to PGR student data.
- To monitor the Blackboard pages and other communications for PGR students and supervisors.
- Any other tasks as reasonably required.

Additional responsibilities

- ▶ Engage in continuous personal and professional development in line with the demands of the role, including undertaking relevant training and development activities to develop themselves and support the development of others.
- ▶ Ensure and promote the personal health, safety and wellbeing of staff and students.
- Carry out duties in a way which promotes fairness in all matters and which engenders trust.
- Promote equality of opportunity and support diversity and inclusion as well as working to support the University's environmental sustainability agenda and practices.

Person specification

	Essential	Method of assessment
Education and qualifications	Educated to A-level standard or equivalent. GCSE Maths and English at grade C or above.	Application form
Experience	Experience of working in higher education, preferably within student support or progression monitoring role.	Application form and interview
	Substantial administrative experience in either a similar role or of working in a busy customer- focused environment.	
	Experience of supporting students on research or taught programmes or similar student facing activities.	
	Experience of working in a highly collaborative way within an extremely fast paced environment.	
	Experience of analysing and reporting data for a variety of purposes and audiences.	
Aptitude and skills	Ability to work proactively with minimal supervision, managing a high and complex workload.	Application form and interview
	Ability to review, streamline and continuously improve processes.	
	Ability to work collaboratively and supportively with team members and stakeholders.	
	Excellent oral and written communication skills	
	High level of confidence and experience in the use of IT, particularly students management records systems.	
	Excellent organisation and time management skills and ability to meet strict deadlines.	
	A positive attitude with a flexible approach with a high level of enthusiasm and willingness to take on new initiatives.	
	Accuracy and attention to detail.	

	Desirable	Method of assessment
Education and qualifications	A degree level qualification.	Application form
Experience	Experience and knowledge of research admissions, and associated issues such as visa requirements. Experience of working with postgraduate researchers and/or supervisors. Experience of using SITS or similar student records management system.	Application form and interview

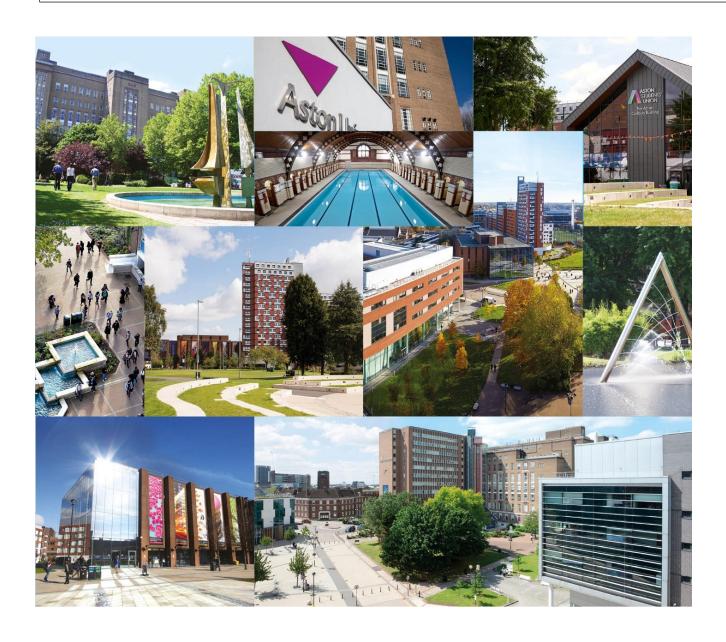
How to apply

You can apply for this role online via our website https://www2.aston.ac.uk/staff-public/hr/jobs.

Applications should be submitted by 23.59 on the advertised closing date. All applicants must complete an application form, along with your CV.

Any CV sent directly to the Recruitment Team and Recruiting Manager will not be accepted.

If you require a manual application form then please contact the Recruitment Team via recruitment@aston.ac.uk.



Contact information

Enquiries about the vacancy:

Name: Farat Ara

Job Title: PGR Administration Manager

Email: f.ara@aston.ac.uk

Enquiries about the application process, shortlisting or interviews:

Recruitment Team via recruitment@aston.ac.uk or 0121 204 4500.

Additional information

Visit our website https://www2.aston.ac.uk/staff-public/hr for full details of our salary scales and benefits Aston University staff enjoy

Salary scales: https://www2.aston.ac.uk/staff-public/hr/payroll-and-pensions/salary-scales/index

Benefits: Benefits and Rewards | Aston University

Working in Birmingham: https://www2.aston.ac.uk/birmingham

Employment of Ex-Offenders: Under the Rehabilitation of Offenders Act 1974, a person with a criminal record is not required to disclose any spent convictions unless the positions they applying for is listed an exception under the act.

Eligibility to work in the UK: You should ensure that you meet the eligibility requirements, including meeting the English language standards. If you do not meet the eligibility criteria, any application for a work visa would be unsuccessful. Please see UKVI guidance for further information on eligibility, knowledge of English requirements and approved test centres https://www.gov.uk/tier-2-general

With the end of free movement for EU/EEA/Swiss nationals from 1 January 2021, the UK's new immigration system applies to all non-UK/Irish nationals who require a visa.

Where an individual is subject to UK immigration control, they will require a visa to work in the UK.

The following individuals do not need a visa for the UK, <u>but</u> do still have to prove their right to work before employment can commence:

British Citizens or Irish Nationals

- EU/EEA/Swiss nationals with Settled or Pre-settled status under the EU Settlement Scheme
- Non-EEA nationals with Indefinite Leave to Remain/Settlement in the UK

The main routes available for those who need a visa to work in the UK are Skilled Worker, Global Talent and the Graduate Route.

You can find further information about each of these visa routes on our candidate immigration page.

If you will conduct research in your role, you may need to apply for and obtain ATAS clearance before Aston can issue a Certificate of Sponsorship for your visa application. Please see below for further details.

Academic Technology Approval Scheme (ATAS): If you will conduct research in your role and you apply for a Skilled Worker or Temporary Worker GAE visa, you may need to apply for and obtain ATAS clearance before Aston can issue a Certificate of Sponsorship for your visa application.

This process can take at least 6 weeks to process, and Aston will consider this when confirming your expected start date. Processing times will increase between April and September and can longer to complete.

There is no fast-track option available. ATAS certificates will be processed in order of receipt.

You can find more information about ATAS on our candidate immigration page.

Before you start and Right to Work

90-day entry vignette

If you have applied for your visa outside of the UK, you will receive a vignette in your passport which is usually valid for 90 days. Please make sure to travel to the UK within the 'valid from' and 'valid to' dates on this visa. If you entered the UK before or after these dates, you would not 'activate' the visa and you would need to leave and re-enter the country.

You will also receive a decision letter confirming details about your immigration permission and where to collect your Biometric Residence Permit.

Cost of Living - Estate and Letting Agents

There are numerous Estate and Letting Agents in and around Birmingham that can help you find suitable accommodation. The <u>Midland Landlord Accreditation Scheme</u> provides a list of professional agencies and landlords who have applied with them for accreditation. Whilst accreditation is not a guarantee of quality, it provides some reassurance about the standard of the service they provide.

You can also use property search websites such as Rightmove or Zoopla.

Equal Opportunities: Aston University promotes equality and diversity in all aspects of its work. We aim to ensure, through our admissions policies for students, and our staff recruitment and selection processes that we encourage applications from all groups represented in the wider community at a local, national and international level.

The University will endeavour not to discriminate unfairly or illegally, directly or indirectly, against student or potential students, staff or potential staff. This commitment applies to all functions of the University and to any stage of an individual's career.

An Equal Opportunities Monitoring Form is included within the application form. Data you provide on the Equal Opportunities Monitoring Form will be included in a general database, for statistical monitoring purposes, enabling the University to monitor the effectiveness of its Policy, Codes of Practice and Guidelines on Equal Opportunities in Employment. Individuals will not be identified by name.

Data Protection: Your personal data will be processed in compliance with the Data Protection Act 2018 and the General Data Protection Regulation ((EU) 2016/679) ("GDPR"). The University's Data Protection Policy and Privacy Notices, including the Job Applicant Privacy Notice can be found at https://www2.aston.ac.uk/data-protection. Your application will only be used to inform the selection process, unless you are successful, in which case it will form the basis of your personal record with the University which will be stored in manual and/or electronic files. Information in statistical form on present and former employees is given to appropriate outside bodies.

Full details of our terms and conditions of service and associated policies and procedures are available online at https://www2.aston.ac.uk/staff-public/hr/policies

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